

SELECTION OF CONSULTANTS BY THE WORLD BANK

REQUEST FOR EXPRESSIONS OF INTEREST

Electronic Submissions through World Bank Group eConsultant
<http://www.worldbank.org/wbgeconsultant>

Assignment Overview

Assignment Title: Building Capacity for Using Automated Case Management System in Courts of General Jurisdiction

Assignment Country: Serbia

Assignment Description

The Republic of Serbia is making efforts to accelerate its EU integration. The World Bank-executed MDTF-JSS aims to facilitate Serbia's EU integration process and provide analytical, policy and capacity-building support to its justice sector reform and modernization efforts. An important part of the reform process is introduction of automated case management system in the courts of general jurisdiction, which should enable faster case processing, greater transparency and public accessibility to the courts. To this end, it is necessary to build capacities of court staff on using automated case management system.

The assignment will be carried out in two to three phases, depending on the availability of resources. A Consultant is expected to: (i) phase I: Review the functionality of automated case management software (AVP) application and conduct capacity building training on using AVP case management system in two pilot courts of general jurisdiction; (ii) phase II: conduct capacity building training of the court staff on using the AVP case management system in 25 courts of general jurisdiction; and (iii) phase III: depending on availability of resources, conduct capacity building training of the court staff on using the AVP case management system in remaining 40 courts of general jurisdiction.

Qualified Consultants should possess: (i) proven expertise and capacity in software testing for a minimum of 3 years; (ii) proven expertise and capacity in IT training for a minimum of 3 years (reference list is necessary); (iii) a well established network of trainers with graduate degree and with minimum of 3 years of work experience; and (iv) experience in successfully conducting IT training for the Serbian judiciary would be considered as an advantage. The duration of the assignment – from signing the contract to submission of the final reports – shall not exceed 9 (nine) months.

Funding Source:

The World Bank intends to finance the assignment/services described below under a trust fund from the SERBIA MDTF FOR JUSTICE SECTOR SUPPORT (CONSULTANT AND OTHER ELIGIBLE EXPENSES).

Eligibility:

Eligibility Restrictions apply

Individual/Firm Profile:

The consultant will be a firm or consortium.

Submission Requirements:

The World Bank now invites eligible consultants to indicate their interest in providing the services. Interested consultants must provide information indicating that they are qualified to perform the services (brochures, description of similar assignments, experience in similar conditions, availability of appropriate skills among staff, etc.). Consultants may associate to enhance their qualifications.

Interested consultants are hereby invited to submit expressions of interest.

Expressions of Interest should be submitted, in English, electronically through World Bank Group eConsultant <http://www.worldbank.org/wbgeconsultant>.

Notes:

Consultants will be selected in accordance with the procedures set out in the current edition of the World Bank's Guidelines: Selection and Employment of Consultants by World Bank Borrowers.

Following this invitation for Expression of Interest, a shortlist of qualified firms will be formally invited to submit proposals. Shortlisting and selection will be subject to the availability of funding.

Contact Information:

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