

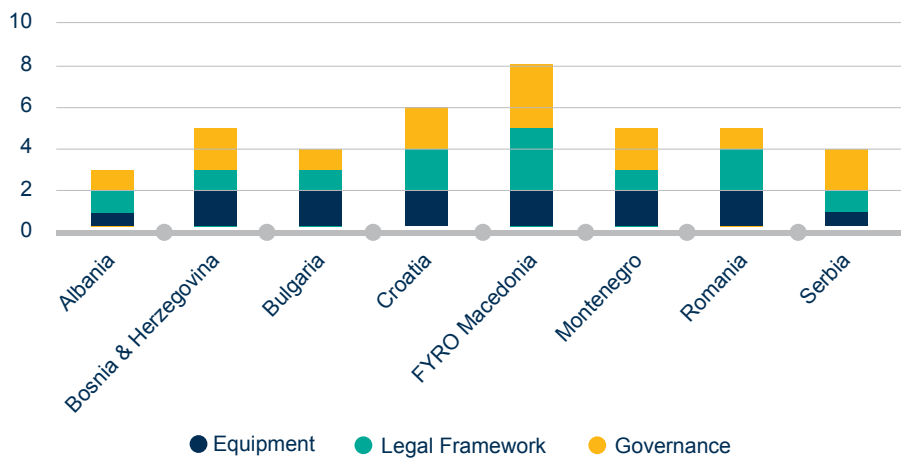
PRELIMINARY FINDINGS

ICT MANAGEMENT

BENCHMARKING

4 SERBIA
OVERALL
SCORE
Judicial ICT Development

Serbia's overall judicial ICT development can be considered low compared to other European countries. On the scale from 3 to 9, Serbia earned the overall score of 4. This puts Serbia's judicial ICT well below the European average, while within the region only Albania has lower development level.



GOVERNANCE OF ICT PLANNING



Governance structure for ICT development is in place. **ICT development agenda is managed by the Judicial ICT council while authority over implementation of the agenda lies with the E-justice department of the Ministry of Justice.**

ICT EQUIPMENT



Current level of ICT equipment (computers, printers, scanners), serves only the basic needs of the prosecutorial system. The situation is the same with other type of equipment which is meant to facilitate hearings and prosecution investigation in general.



There is no formal data storage system in place which cause a significant security risk. E-mail and internet hosting is decentralized while large majority of POs do not have their websites.

SOFTWARE



In total there are 6 applications running across the prosecutorial system:

- **4 applications serve financial management function** - budget execution, accounting, financial planning and salaries administration,
- **while the other two are Case management systems** - AVP and SAPO.

There is no interoperability between the currently running applications.



Case management systems, AVP and SAPO, are still in their pilot phase while **only 19% (17 out of 87)** POs have a CMS.

ESTIMATE OF FUTURE ICT INVESTMENTS



A comprehensive ICT infrastructure assessment was carried out in the last quarter of 2017. According to this study the total estimated investment for **judicial ICT infrastructure stands at EUR 21.04 million** of which **EUR 8.7 million** is envisaged for prosecutorial system.

Human resources, both those required to complete the reform agenda (the Ministry of Justice E-justice department) and maintain the future system (the ICT staff at the POs) are insufficient. Only 44% POs have ICT support staff.

ICT
SUPPORT
STAFF

