

## Training in the field of Communication Skills and Public Relations for Justice Sector

As a part of the "Multi Donor Trust Fund for Justice Sector Support in Serbia", P.R.A. agency with its Public Relations Business School organised trainings in the field of Communication Skills and Public Relations at the end of November, 2016. The 41 training participants comprised employees and judges from Misdemeanor Court of Appeal, Court of Appeal in Kragujevac, Court of Appeal in Niš, Administrative Court, High Judicial Court, Supreme Court of Cassation, Commercial Court of Appeal, Basic Prosecutor's Office, High Prosecutor's Office.

Communication Skills training covered introduction to basic models of communication, active listening, assertive communication, nonverbal communication, communication reframing, giving and receiving feedback.

Public Relations training involved PR in crisis, media relations, media events, writing of press release, online communication, as well as training in media appearance.



On final evaluation of both trainings, all of the participants achieved good success and high scores.

Participants also rated highly the quality of the trainings and lecturers, with average ratings of 4,64 (Public Relations) and 4,59 (Communication Skills).

Lecturers of the Public Relations Business School, Predrag Vujović, Leo Ivanišević, Marko Stojanović, Nebojša Ćurčić and Mirjana Stefanović organized the trainings.

